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TO: Commissioner for Patents, Mail Stop:	FROM: Peter P. Tong Ph: 650-903-9200, Fax: 650-903-9800
COMPANY: United States Patent Office	DATE: 9/9/2005
FAX NUMBER: 571-273-8300	NO. OF PAGES (INCLUDING COVER): 2
PHONE NUMBER:	SENDER'S REFERENCE NUMBER: WVANP013
RE: SUBSTANCE OF INTERVIEW	RECIPIENT'S REFERENCE NUMBER: 09/750,385

NOTES/COMMENTS:

Transmitted herewith is:

Statement of the Substance of Interview (1 page)

Thank you.

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IN THE U.S. PATENT AND TRADEMARK OFFICE

Inventor(s): Wijaya et al.

Serial No.: 09/750,385

Filed: December 27, 2000

Title: Technique for implementing item substitution for unavailable items
relating to a customer order

Atty Docket: WVANP013

Group Art Unit: 3627

Examiner: Thein, Marissa

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 9, 2005.

Signed: Patricia Tate
Patricia Tate

STATEMENT OF THE SUBSTANCE OF INTERVIEW

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants appreciate the Examiner for the courtesies extended to Applicants' representative at an interview on August 4, 2005. At the interview, claims were discussed. Though no agreement was reached, Applicants sincerely appreciate the suggestions given by the Examiner.

Respectfully submitted,

By: Peter P. Tong
Peter P. Tong
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